

**META HYDRAULIC SRL**

Via Canale dell'Erba, 21/b - 42048 Rubiera (RE) – ITALIA  
Tel. +39 0522 621228 - Fax + 39 0522 262210  
C.F. 03854220377 - P.IVA IT01824930356  
Iscr. Reg. Imprese di Reggio Emilia n. 03854220377  
Iscr. REA 195578 - Capitale Sociale Euro 1.000.000 i.v.  
Codice destinatario per fatturazione elettronica: J6URRTW  
[www.metahydraulic.com](http://www.metahydraulic.com) [info@metahydraulic.com](mailto:info@metahydraulic.com)

**General Warranty Terms of META HYDRAULIC SRL****§ 1 Claims**

The consignee of goods must check right good marking, quantity and packing being intact as well faulty or visible defects upon receipt of pieces and notify to **Meta Hydraulic s.r.l.** any difference from order within 30 days.

Any hidden fault must be notified immediately upon detection.

Any claim being not notified according to requirements given in "Authorization Procedure to Return of faulty Pieces" could potentially not be covered by this warranty.

**§ 2 Warranty**

2.1 **Meta Hydraulic s.r.l.** issues a warranty covering fault absence as well complying with features and / or requirements given on the drawings and / or in the specifications. Warranty period will last 12 months from the date when the goods have been sold and it cannot be extended in case of settlement or replacement of faulty goods.

2.2 This warranty refers only to free repairing or free replacement at discretion of **Meta Hydraulic s.r.l.** The pieces to be replaced become property of **Meta Hydraulic s.r.l.** The faulty pieces must be sent back and the freight costs are to be paid by the customer. Should the pieces indeed be established as faulty due to some failure of **Meta Hydraulic s.r.l.**, the pieces will be replaced/credited and freight charges will be credited too. All other costs are to be paid by the goods consignee.

2.3 The claim cannot lead to price reduction or order cancellation.

2.4 This warranty covers only products and/or components manufactured by **Meta Hydraulic s.r.l.** and it is in no case extended to components manufactured by suppliers imposed by customer (purchased pieces or pieces on manufacturing account).

2.5 **Meta Hydraulic s.r.l.** does not grant any warranty for the damages due to illegitimate use and / or employment different from the one expected, as well due to incorrect and / or careless use, due to a normal wear and /or to product tampering by the customer or by not authorized third parties; the same warranty restriction is to be considered for damages too whose faulty status cannot be clearly proved by the consignee.

2.6 Any technical and / or warranty feature different from the standard ones given on drawings and / or specifications of **Meta Hydraulic s.r.l.** must be beforehand agreed as well as expressly written down.

2.7 Other purchaser rights are excluded (except for the ones admitted by law), especially the compensation for damages caused by faulty components to third parties (not to the goods)



**META HYDRAULIC SRL**

Via Canale dell'Erba, 21/b - 42048 Rubiera (RE) – ITALIA  
Tel. +39 0522 621228 - Fax + 39 0522 262210  
C.F. 03854220377 - P.IVA IT01824930356  
Iscr. Reg. Imprese di Reggio Emilia n. 03854220377  
Iscr. REA 195578 - Capitale Sociale Euro 1.000.000 i.v.  
Codice destinatario per fatturazione elettronica: J6URRTW  
[www.metahydraulic.com](http://www.metahydraulic.com) [info@metahydraulic.com](mailto:info@metahydraulic.com)

### § 3 Claim report

3.1 Claims must be notified in writing and following information must be always given

- Part No. of Meta Hydraulic s.r.l. (binding)
- Serial No. of the product (binding)
- Customer Part No.
- Part description
- Delivery Note No. (binding)
- Delivered quantity (binding)
- Refused quantity (binding)
- Description of fault (binding)
- Origin and description of the anomaly by the third-party user (mandatory)

Incomplete or incorrect information can invalidate the claim; according to the " Authorization Procedure to Return of faulty Pieces" **Meta Hydraulic s.r.l.** could arrange to have the pieces back or to authorize the scrapping of pieces as well.

Should the goods be returned without our authorization, it will be rejected to consignee.

### § 4 General warranty conditions of Meta Hydraulic s.r.l.

4.1 Warranty covering

Should the customer ask for a technical report and / or corrective measures relevant to the supposed defect of returned pieces, **Meta Hydraulic s.r.l.** commits itself to issue within eight weeks from goods receipt a "Failure Analysis Report" about the possible reasons of non-conformity as well as any corrective measures.

### § 5 Jurisdiction and Law to be applied

Customers buying goods of **Meta Hydraulic s.r.l.** accept Italian jurisdiction of Reggio Emilia courts.  
Law to be applied is the Italian one.

**N.B.:** These conditions are automatically accepted as stated on our Order Confirmations

Rubiera, 31st October 2007

**META HYDRAULIC SRL**